

POLICY 340
INTERNET ACCESS AND PUBLIC COMPUTER USE

The Lisle Library District (LLD) offers access to the Internet for adults, teens, and children. Patrons with valid Library cards may use the computers at no cost, except for a minimal charge for printing. Patrons with valid library cards from other Illinois libraries may apply for a reciprocal barcode to use the computers in Adult and Youth Services. Those visiting the area from out of town, or who aren't eligible for a library card, may obtain a visitor's pass to use the public computers. Visitor's passes are available at the Circulation Desk. The LLD utilizes a PC activity management system to monitor computer time and printing.

A. PATRON EXPECTATIONS

The LLD supports the rights of all Library users to access information and will not deny access to the Internet based on age or any other classification. Library patrons can expect to have:

1. A reasonable amount of privacy while using public computers given that access is within a public setting, amongst other library users.
2. Equitable access to public computers and the Internet.

B. CHILDREN'S ACCESS TO THE INTERNET

The LLD recognizes that the Internet may contain material that is inappropriate for children. The LLD strongly encourages parents/guardians to discuss appropriate Internet use and safety issues with their children.

Parents/guardians are expected to supervise their children's while visiting the LLD. Parents/guardians are responsible for monitoring Internet information accessed by their children. Parents/guardians may actively restrict their child's access to the Internet by engaging a member of the Circulation Services Department to adjust permissions on the child's Library card.

C. YOUTH AND ADULT ACCESS TO PUBLIC COMPUTERS

The LLD facility is arranged to provide age-appropriate materials, equipment, and professional staff to serve specific populations and interests. The LLD has a proportional number of public computers in the Youth and Adult Services departments to serve all users.

Use of the Youth Services public computers shall be restricted to children and teens and their caregivers. Use of the Adult Services public computers shall be restricted to older teens and adults.

D. STAFF ASSISTANCE AND INSTRUCTION

LLD staff may provide computer/Internet assistance to patrons as time and knowledge permits. Staff shall not provide in-depth training outside of LLD-facilitated instruction classes.

E. USER AWARENESS

It's important that users of public computers understand that there are limitations and responsibilities when using public equipment.

1. The Internet provides resources beyond the LLD's physical collection. The LLD does not assume responsibility for material accessed via the Internet because information obtained via the Internet:
 - May or may not be reliable or obtained from a reliable source
 - May or may not be accurate or current
 - May be considered controversial and/or objectionable by some Library patrons
2. The LLD assumes no responsibility for any loss or damage to data, directly or indirectly, from the use of LLD computers. The LLD assumes no liability for any loss or damage due to privacy issues regarding online accounts, programs, or files.
3. The LLD does not guarantee that Internet access or computers will function error-free or uninterrupted.
4. The LLD is a public institution and all patrons must comply with the behavioral standards as set by the LLD Patron Code of Conduct; Policy 610. Viewing, printing, or audibly listening to material that is inappropriate for a public space including, but not limited to, pornography, hate speech, or material that may incite or depicts graphic violence, will result in staff intervention and may result in suspension of privileges or expulsion from the facility/property and/or police involvement.

F. LEGAL AND ETHICAL USE

LLD computing resources may only be used for legal purposes and in accordance with the LLD Patron Code of Conduct; Policy 610. Examples of unacceptable purposes/activities include, but are not limited to:

- Harassment or defaming others.
- Destruction, damage, unauthorized access, or modifying the LLD's computer equipment, software, or network.
- Internet use that violates Federal or State law.

- Database use that violates licensing and financial agreements between the LLD and database providers.
- Unauthorized duplication of copyright-protected or other material, or violation of license agreements, or plagiarism.
- Consuming large amounts of system resources, deliberately crashing systems, or causing degradation of system performance.

G. POLICY VIOLATION

Violation of any policy details described above will be dealt with in a serious and appropriate manner. Violators may lose Library privileges or may be subject to prosecution by local, State, or Federal authorities.

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