

CONSUMERS' CHECKBOOK



Lisle Library District (LLD) Cardholders:

Consumers' Checkbook is a nonprofit, authoritative source for ratings of local service firms such as auto repair shops, plumbers, veterinarians, roofers, and dentists.

ACCESS STEPS:

1. Go to lislelibrary.org/databases
 - a. Select **CONSUMERS' CHECKBOOK** from the list
 - b. Enter your library card number and PIN*
2. Click **LOGIN**

GETTING STARTED:

1. Click on **SERVICES WE RATE** for a list of categories.
 - a. Click on a category and click on the **OVERVIEW, RATINGS, or ARTICLES & ADVICE** tabs, or use the search box at the top right.
 - i. In a service category, click on the **RATINGS** tab for a list of providers.
2. Click on the dropdown menu next to the fillable ZIP Code box to choose your area or click on **MORE FILTERS** to limit results.
3. Ratings categories include **CHECKBOOK'S TOP RATING FOR QUALITY & PRICE, OVERALL QUALITY**, and for certain services, **Price Lower/Higher than Average**.
4. Click on a provider's name for a detailed breakdown of the **CONSUMER RATINGS, COMPLAINTS, CONSUMER COMMENTS**, and more.

*Your LLD PIN is typically the last 4 digits of your phone number. If this doesn't work, please visit or contact the library to have it reset.

NEED MORE HELP?

email adultservices@lislelibrary.org to connect with LLD staff or call us 630-971-1675

